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TRANSMITTAL FORM (to be used for all correspondence after initial filing)	Application Number	09/670,093	
	Filing Date	September 26, 2000	
	First Named Inventor	SHAMBAUGH et al	
	Group Art Unit	2641	
	Examiner Name		
Total Number of Pages in This Submission		Attorney Docket Number	6065-77779

ENCLOSURES (check all that apply)

<input type="checkbox"/> Fee Transmittal Form <input type="checkbox"/> Fee Attached <input type="checkbox"/> Amendment/Response <input type="checkbox"/> After Final <input type="checkbox"/> Affidavits/declaration(s) <input type="checkbox"/> Extension of Time Request <input type="checkbox"/> Express Abandonment Request <input type="checkbox"/> Information Disclosure Statement <input type="checkbox"/> Certified Copy of Priority Document(s) <input type="checkbox"/> Response to Missing Parts/Incomplete Application <input type="checkbox"/> Response to Missing Parts under 37 CFR 1.52 or 1.53	<input type="checkbox"/> Assignment Papers (for an Application) <input type="checkbox"/> Drawing(s) <input type="checkbox"/> Licensing-related Papers <input type="checkbox"/> Petition Routing Slip (PTO/SB/69) and Accompanying Petition <input type="checkbox"/> Petition to Convert to a Provisional Application <input type="checkbox"/> Power of Attorney, Revocation Change of Correspondence Address <input type="checkbox"/> Terminal Disclaimer <input type="checkbox"/> Small Entity Statement <input type="checkbox"/> Request for Refund	<input type="checkbox"/> After Allowance Communication to Group <input type="checkbox"/> Appeal Communication to Board of Appeals and Interferences <input type="checkbox"/> Appeal Communication to Group (Appeal Notices, Brief, Reply Brief) <input type="checkbox"/> Proprietary Information <input type="checkbox"/> Status Letter <input checked="" type="checkbox"/> Return Receipt Postcard <input checked="" type="checkbox"/> Additional Enclosure(s) (please identify below): Request for Corrected Filing Receipt
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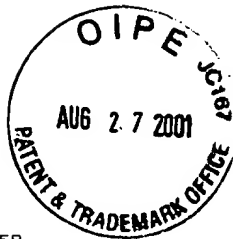
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Office of Initial Patent Examination
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U.S. Application Serial No: 09/670,093
Filed: September 26, 2000
Applicant: SHAMBAUGH, et al
Title: Method of Creating Scripts by Translating
Agent/Customer Conversations
Attorney Docket No: 6065-77779

Dear Sir:

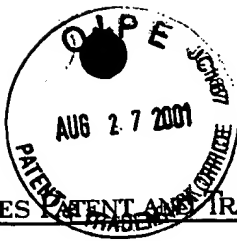
The subject filing receipt contains two errors in the list of Applicant(s). Specifically, the names of two inventors (**Anthony Dezonno** of Bloomingdale, IL and **Jared Bluestein** of Wilmot, NH) were omitted from the filing receipt. Enclosed is a copy of the Filing Receipt with the changes noted thereon.

Please send us a corrected filing receipt. Thank you for your assistance in this matter.

Very truly yours,

Jon P. Christensen
Attorney for Applicant
Registration No. 34,137

JPC:pb
Enclosure



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APPLICATION NUMBER	FILING DATE	GRP ART UNIT	FIL FEE REC'D	ATTY. DOCKET NO	DRAWINGS	TOT CLAIMS	IND CLAIMS
09/670,093	09/26/2000	2641	1006	00EC018/77779	2	26	4

CONFIRMATION NO. 3663

UPDATED FILING RECEIPT



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Date Mailed: 04/23/2001

Receipt is acknowledged of this nonprovisional Patent Application. It will be considered in its order and you will be notified as to the results of the examination. Be sure to provide the U.S. APPLICATION NUMBER, FILING DATE, NAME OF APPLICANT, and TITLE OF INVENTION when inquiring about this application. Fees transmitted by check or draft are subject to collection. Please verify the accuracy of the data presented on this receipt. If an error is noted on this Filing Receipt, please write to the Office of Initial Patent Examination's Customer Service Center. Please provide a copy of this Filing Receipt with the changes noted thereon. If you received a "Notice to File Missing Parts" for this application, please submit any corrections to this Filing Receipt with your reply to the Notice. When the PTO processes the reply to the Notice, the PTO will generate another Filing Receipt incorporating the requested corrections (if appropriate).

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Domestic Priority data as claimed by applicant

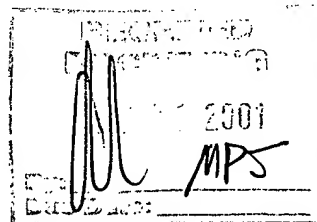
Foreign Applications

If Required, Foreign Filing License Granted 11/02/2000

Projected Publication Date: N/A

Non-Publication Request: No

Early Publication Request: No



Title

Method of creating scripts by translating agent/customer conversations

Preliminary Class

704

Data entry by : MONTIEL, YANIRA

Team : OIPE

Date: 04/23/2001

[REDACTED]